
Mario Azevedo

UX Designer

Cascais - Lisboa

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<https://marioazevedo148.wixsite.com/my-portfolio-ux>



SKILLS

User Experience (UX), UX Research, Wireframing, Usability Testing, Mockup, Figma, Adobe XD.

EXPERIENCE

National Health Service - ARSLVT, Cascais – *Technical Assistant*

JANUARY 2022 – AUGUST 2022

- Decrease delays in service delivery and technical solutions.
- Team work for reception, organization and distribution of logistics to support health professionals. Operational replacement of some electrical and computer systems. Files Organization.
- Contribute to the team's operational efficiency.
- Well-supported health professionals and high levels of user satisfaction in the national health system in the municipality of Cascais.

Ground Force, Lisbon airport - *Ground Handling Assistant*

JULY 2021 - OCTOBER 2021

- Works on the airport stands.
- Teamwork/aircraft parking/aircraft placement on taxiway, aircraft loading and unloading according to IATA procedures.
- Compliance with the timings according to in place.
- Planes that pick up at the appointed time, avoiding flight congestion.

Coca-Cola Bottling Luanda, - *IT Support Technician*

JULY 2002 – FEBRUARY 2018

- In Downtimes of computer systems
- Team work ensure the operational level of the computer system composed of 300 users in three remote sites and head office
- Work in accordance with IT business continuity and disaster recovery procedures
- 95% operational efficiency of computer systems and increase in company sales.

EDUCATION AND CERTIFICATES

Google Career Certificate in Digital Marketing and E-commerce

FEBRUARY 2022 - AUGUST 2022

Google Career Certificate UX Design

SEPTEMBER 2021 – JAN 2022

Google Career Certificate Data Analysis

MAY 2021 – SEPTEMBER 2021

Administration and Languages - Catholic University of Angola

FEBRUARY 2008 – DECEMBER 2011

Institute of Telecommunications of Angola - *Electronics and Telecommunications*

FEBRUARY 1992 – DECEMBER 1996

LANGUAGES

English, Portuguese